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**TO WHOM IT MAY CONCERN,**

Fulcrum Flooring was appointed to resolve the major flooring issues at the BCX Warehouse in Centurion. This appointment was the result of our entire professional team on the project investigating and that of the property owners in the ability of Fulcrum Flooring.

The screed sub-floor required total removal down to slab level as this was the cause of the problem resulting in every floor covering used so far to fail. Fulcrum Flooring removed this problematic sub-floor screed utilizing their professional HTC Diamond grinders in record time.

The next task Fulcrum Flooring had to perform was to re-install a new sub-floor meeting exact tolerances to cater for our high-level racking. This task was completed successfully to cater for our requirements.

The due diligence of the Fulcrum Flooring team discovered a rising damp problem that we did not know about. Their attention to detail averted another potential disaster. Fulcrum Flooring assisted in specifying and applying a suitable damp-proof system that was installed before the final screeds to level was installed.

The final floor covering that was installed by Fulcrum Flooring was the GTI Max tiles from Gerflor. The +/- 1900 m<sup>2</sup> area was completed withing their said schedule to meet BCX Requirements thus minimizing our down time.

We can recommend Fulcrum Flooring. Their technical knowledge and professional equipment and teams was an asset to the BCX Project.

**Ryno Janse van Rensburg - BCX**  
Manage BCX Properties & Facilities